



## EASY RETURNS FORM

(downloadable version)

### EASY, HASSLE-FREE RETURNS

Returning products purchased from Growing Tree Toys is convenient and easy! If you are not satisfied with an item(s), Growing Tree Toys offers a **30-day, money-back guarantee on all purchases**, excluding shipping and handling charges, providing the toy has not been played with and is in its original packaging.

### RETURN INSTRUCTIONS

You can find an Easy Returns form on the back of your packing list or if you no longer have your packing list you may use this form.

### HOW TO MAKE A RETURN

To make a return, follow the **3 easy return steps!**

1. Complete sections A, B and C below on the Easy Returns Form.
2. Box up the new, unused toy (in its original packaging), along with this completed Easy Returns Form, in a mail-safe container.
3. Mail the package via a traceable method such as DHL, FedEx, UPS or USPS to the following address:

Growing Tree Toys  
 ATTN: Returns  
 143 Hawbaker Industrial Drive, #105  
 State College, PA 16803

Upon receipt, Growing Tree Toys will process your return and contact you once your return is completed.

### ITEM RETURN INFORMATION

#### SECTION A: ITEMS FOR RETURN

ITEM #	PRODUCT NAME	QTY	REASON CODE

**Reason Codes:**

A. Arrived too Late	C. Wrong Item Shipped	E. Not Age Appropriate	G. Child Already Has Toy
B. Damaged or Defective	D. Not as Described/Pictured	F. Child Did Not Like	H. Other _____

#### SECTION B: ACTION REQUESTED

- Refund Buyer *(by method of payment)*
- Send Me a Gift Card *(for merchandise credit)*
- Replace the Product *(with same product being returned)*

#### SECTION C: CUSTOMER INFORMATION

Order # \_\_\_\_\_

Name \_\_\_\_\_

Street Address \_\_\_\_\_

City, State, Zip \_\_\_\_\_

Phone Number \_\_\_\_\_

Email Address \_\_\_\_\_

### QUESTIONS:

If you have any questions, please contact us at 800-372-9982 or [orders@growingtreetoys.com](mailto:orders@growingtreetoys.com).